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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of :) Attorney Docket No.: 23453-016
)
Hannes EBERLE *et al.*) Group Art Unit: 2645
)
Serial No.: 09/661,188) Examiner: Joseph PHAN
)
Filed: September 13, 2000) Confirmation No.: 8189

For: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC
DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE
SERVICES INCLUDING MODULE FOR GENERATING AND FORMATTING
VOICE SERVICES

SUPPLEMENTAL AMENDMENT



29315

PATENT & TRADEMARK OFFICE

Assistant Commissioner for Patents
Washington, D.C. 20231

RECEIVED

NOV 20 2002

Dear Sir:

Technology Center 2600

Applicants respectfully request entry of this Supplemental Amendment in the above-referenced patent application. It is believed that no fees are due in connection with the filing of this Supplemental Amendment. However, in the event that it is determined that fees are due, the Commissioner is hereby authorized to charge the undersigned's Deposit Account No. 50-0311.

Please amend the above-referenced application as follows:

IN THE SPECIFICATION:

Please insert the following new paragraph at page 1, prior to the paragraph titled "Field of the Invention:"